



Are you prepared if the power goes out?

Rain and strong winds are a regular part of living in Western Washington. Will your home be ready when the next big storm hits?

Here are some tools and tips to keep you safe and informed through the winter storm season:

Ways to report and track outages:

- pse.com/outagemap
- [myPSE app](#)
- pse.com/outage
- pse.com/storm
- @PSETalk on [Twitter](#) or visit PSE on [Facebook](#)

Safety tips:

- Call PSE at 1-888-225-5773 or 911 to report electrical or natural gas safety hazards.
- Never touch or go within 30 feet of downed power lines because they might be energized.
- If you smell natural gas, leave the area immediately and call PSE at 1-888-225-5773 or **911**.
- Never use a natural gas range or charcoal as an indoor heating or cooking source.
- If you're using portable heaters, keep them away from furniture, draperies and other flammable materials.
- Always use flashlights instead of candles.
- Never run a generator inside the home.

Make a Plan:

- Keep emergency food and supplies on hand. [Suggested list](#).
- Know how to manually open and close electric doors, such as your garage door.
- Know how to properly shut off your [natural gas](#) and [electricity](#) if needed.
- Create and practice an evacuation plan in case you need to leave your home or business.
- Prepare to assist your neighbors, people with special needs, the elderly and pets.
- Have a cellular or corded phone (cordless phones will not work during an outage).
- Identify an [out-of-town contact](#). Long distance calls may be easier to make than local calls. Someone from out of the area may have an easier time relaying a message.
- Make sure everyone in your family knows the phone number of your out-of-town or emergency contact and that they have a cell phone, change or a pre-paid phone card.
- Know how to send a text message which may be able to get around network disruptions when a phone call can't get through.